



Early Head Start
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OUR MISSION

A ministry of service dedicated to providing individuals and families with the tools to improve their quality of life.

OUR VISION

A great organization, admired for innovation, excellence and civic leadership, that inspires the Volunteers of America family to positively affect the lives of those we serve.

Volunteers of America Administrative Office
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Founded by Ballington and Maud Booth in 1896, Volunteers of America is a nonprofit, faith-based health and human services organization. 501(c)3

A child's life is like a piece of paper



on which every person leaves a mark.



**Early Head Start
Annual Report**
Feb 2008 - Jan 2009

Giving Children & Families a Great Start

Research indicates that the most important developmental years in the life of a child are from birth to 5 years of age. Volunteers of America's Early Head Start program in San Bernardino is specifically designed to address this need. Our Early Head Start program assists low-income and special-need families by providing free early childhood development, support and outreach services to eligible families with children under 3 years of age and pregnant women.

Free Home-based and Center-based Services

- Free well baby screenings
- Parent education home visits
- Child development center for children with parents who work or go to school
- Child development and milestone checks
- Nutritional and educational information
- Parenting support groups
- Referrals to free and low-cost community and medical resources

Our program service territory includes designated zip codes in the cities of San Bernardino, Colton, Rialto and Highland. The clients we serve live in one of these zip codes: 92324, 92346, 92376, 92401, 92404, 92405, 92407, 92408, 92410 or 92411.

Active Parent Involvement

We want parents to be actively involved not only in the lives of their children, but also in our program. Our Early Head Start program offers a number of opportunities for parent involvement and participation:

- Home-based visitations
- Monthly socializations for children and parents
- Seasonal events
- Volunteer service
- Establishment of personal goals for parents and family members
- Membership on our Policy Council & Parent Committee

Reaching Out to Children & Families: Feb 2008 to Jan 2009

- Program served 244 children and 29 pregnant women during the fiscal year.
- 100 percent of children enrolled in program received medical and dental exams.
- Average monthly enrollment was 132 clients.
- 90 percent of the children served met program eligibility criteria.



Program Goals

- Encourage Healthy Development of Children
- Promote Strong, Healthy and Highly Effective Families
- Offer Skill Building and Resource Referrals
- Provide Continuous and Comprehensive Services



School Readiness

No more tears on the first day of kindergarten ... well, probably not for the students in our program.

Our Early Head Start program prepares children up to three years of age for kindergarten by concentrating on the following skills:

- Pre-literacy activities
- Social emotional development
- Physical development and dexterity
- Cognitive skills
- Intellectual advancement

Our focus is on providing an individualized approach to school readiness that differentiates instruction to align with the strengths of each child. We also work with parents to ensure a smooth transition from our program to preschool and then onto kindergarten.



Good Standing

When you entrust the care of your children to us, it's important to know that we pass our audits with flying colors.

On a routine basis, our Early Head Start program is subjected to rigorous and strict federal, financial and internal audits that assess performance standards for client care and supervision, health and safety, personnel and training, operations, contract compliance, fiscal records and physical plant.

Our latest audits designate our Early Head Start program as an agency in good standing.

Federal Audit:
Office of Head Start

Financial Audit:
Caporicci & Larson

Internal Audit:
Volunteers of America's Department of Performance Accountability & Compliance



Fiscally Sound

We know how to count our pennies and make every penny count.

Our fiscal year runs from February to January of each year. From February 2008 to January 2009, the majority of the Early Head Start budget was allocated to staffing and salary expenses, which accounted for 65 percent of the overall budget. Of the remaining funds, 15 percent was allocated to training and staff enrichment, 15 percent was attributed to supplies and educational materials, and 5 percent was utilized for rent, insurance, utilities and administrative costs.

Public & Private Revenue By Source

Early Head Start - \$1,710,107
Administration for Children and Families

Parenting Skills - \$196,448
First Five of San Bernardino

Resource Center - \$188,595
First Five of San Bernardino

Pre-literacy - \$131,000
California Department of Education